

YUCAIPA DISPOSAL, INC.

ANNUAL REPORT

FOR THE

CITY OF YUCAIPA



REPORT PERIOD

JANUARY 1, 2015 - DECEMBER 31, 2015

- REVISED -



BURRTEC
WASTE INDUSTRIES, INC.
"We'll Take Care Of It"

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YUCAIPA DISPOSAL, INC.

ANNUAL REPORT

I. EXECUTIVE SUMMARY

Yucaipa Disposal, Inc. prepares an Annual Report for the City of Yucaipa in accordance with the Franchise Agreement. This Annual Report covers key information and data for activities during January 1, 2015 through December 31, 2015.

The Annual Report is divided into eight sections as listed below.

Section I, Executive Summary, lists an overview of the information included in the Annual Report and the presentation format.

Section II, Summary of the Year's Activities, discusses residential and commercial service levels, key changes and program modifications and/or implementation.

Section III, Revenue Statement, provides a recap of the franchise and household hazardous waste fees paid to the City. It also includes recycling revenue information and a discussion of the recyclables commodities market.

Section IV, Program Highlights, gives detailed and specific information regarding the variety of services and programs offered by Yucaipa Disposal, Inc. This Section is divided into two subsections – Basic Collection Services and Customer and Community Services.

Section V, AB 939 Reporting Requirements, addresses the progress the City has made in achieving mandated diversion goals.

Section VI, Program Summary, provides information on the programs offered.

Sections VII and VIII provide information regarding Company officers, directors and stockholders.

II. SUMMARY OF THE YEAR'S ACTIVITIES

- A. Residential customers select either a 15-gallon, 30-gallon or 60-gallon trash barrel for household waste. The table below shows the monthly customer count in each category based on the bi-monthly service billing summary reports.

Table 1 – Residential Barrel Service Level Customers by Month

2015	60 Gal	30 Gal	15 Gal	Mobile Home Park	Totals	Special Services
Jan - Feb	8,046	4,381	580	299	13,306	1,041
Mar – Apr	8,069	4,371	577	300	13,316	1,049
May – Jun	8,121	4,358	578	300	13,356	1,055
Jul – Aug	8,158	4,338	567	300	13,362	1,066
Sep – Oct	8,186	4,331	577	300	13,393	1,080
Nov – Dec	8,222	4,298	585	300	13,271	1,097
Avg 2015	8,134	4,346	577	300	13,334	1,065
% of Total	61%	33%	4%	2%		
Avg 2014	7,998	4,404	575	300	13,272	1,013
% of Total	60%	33%	5%	2%		
Avg 2013	7,915	4,464	524	299	13,052	1,009
% of Total	60%	34%	4%	2%		

As of December 2015, there were 616 single family and 49 multi-family customers utilizing the 15-gallon trash barrel option that was approved in November 2009. This is an ideal cost savings alternative for low volume residential trash generators that maximize recycling and waste reduction efforts. A list of the mobile home parks and current services is provided in Exhibit A. Special services include accounts with extra trash, recycling and/or green waste barrels and accounts with animal waste barrels.

- B. Commercial customers may select either a 60 gallon barrel, 1.5 cubic yard, 3 cubic yard or 10 cubic yard to 40 cubic yard container serviced once per week or as often as six pick-ups per week. Customers can also choose between a variety of service options: trash, recycling or green waste. Table 2 summarizes the commercial containers as of December 31, 2015.

Table 2 – Commercial Service Summary

Container Type	December 2013	December 2014	December 2015
Refuse Barrel	16	22	22
Green Waste Barrel	7	7	8
Recycling Barrel	144	154	150
Green Waste Bin	65	68	68
Recycling Bin	326	353	361
Refuse Bin	791	792	797
Roll-Off (Perm)	4	6	4
Roll-Off (Temp)	10	15	8

The commingled recycling bin subsidy program began in October 2009. Under this program, businesses, mobile home parks and multi-family facilities on bin service can subscribe for a recycling barrel or bin at no additional charge. Mandatory commercial recycling became effective July 1, 2012, with the passage of state legislation, AB341, and the corresponding City Ordinance, No. 314.

The all-inclusive program where recycling services are available at no additional cost continues to be an ideal solution for businesses and multi-family establishments. The financial incentives are built into the commercial rate structure through avoided trash disposal and allows for more accurate tracking of recycling and diversion activities.

Table 2a – Commercial Recycling Bin & Barrel Service Summary

Container Type	December 2013	December 2014	December 2015
Recycling	470	507	511

III. REVENUE STATEMENTS

- A. Table 3 summarizes the franchise and household hazardous waste fees paid to the City in 2015.

Table 3 – Fee Summary

Month	Franchise Fees	HHW Fees	Monthly Total
January	\$32,286.68	\$7,227.84	\$39,514.52
February	\$33,029.09	\$7,227.84	\$40,256.93
March	\$32,748.18	\$7,232.46	\$39,980.64
April	\$32,363.96	\$7,232.46	\$39,596.42
May	\$33,167.39	\$5,600.40	\$38,767.79
June	\$32,311.65	\$5,600.40	\$37,912.05
July	\$32,639.02	\$5,602.20	\$38,241.22
August	\$32,332.31	\$5,602.20	\$37,934.51
September	\$32,721.79	\$5,610.90	\$38,332.69
October	\$32,531.54	\$5,612.10	\$38,143.64
November	\$32,583.67	\$5,615.70	\$38,199.37
December	\$32,463.87	\$5,648.10	\$38,111.97
2015	\$391,179.15	\$73,812.60	\$464,991.75
2014	\$395,058.17	\$76,773.24	\$473,845.41
2013	\$384,038.98	\$66,598.50	\$450,646.48

Franchise fees are computed as a percentage of the operator pick-up fee. Ten percent was used for 2015 and is the current franchise fee amount. Franchise fees have decreased due to lower billings and service subscriptions. The HHW Fee decline beginning in May 2015 is due to a correction with the E-waste fee that was inadvertently remitted to the City.

Table 4 shows the current operator fee effective July 1, 2015 for residential and commercial customers. These serve as the basis for the franchise fee payments listed in Table 3.

Table 4 – Operator Fee

Residential	15 Gallon Service	\$12.35
	30 Gallon Service	\$12.35
	60 Gallon Service	\$17.12
Commercial		\$7.04/cy

It should be noted that Yucaipa Disposal, Inc. is remitting franchise fees and household hazardous waste fees to the City based upon service billings rather than customer payments. This results in a cash flow benefit to the City and also provides for a more accurate audit process.

- B. Tables 5 through 9 show the revenue, processing fees and net revenue / (cost) from processing and disposal of commercial commingled, C&D (Construction & Demolition) recycling and residential commingled recyclables at the material recovery facility:

Table 5 – Commercial Commingled Recycling Revenue / (Cost)

Month	Revenue	Processing Fees	Net (Cost)
January	\$3,795.52	(\$4,591.51)	(\$795.99)
February	\$2,908.81	(\$3,969.18)	(\$1,060.37)
March	\$2,761.47	(\$4,216.22)	(\$1,454.75)
April	\$2,963.05	(\$4,169.85)	(\$1,206.80)
May	\$4,405.02	(\$4,683.50)	(\$278.48)
June	\$4,924.53	(\$4,871.90)	\$52.63
July	\$5,047.88	(\$5,156.44)	(\$108.56)
August	\$4,914.25	(\$4,433.73)	\$480.52
September	\$5,359.05	(\$4,774.96)	\$584.09
October	\$5,281.49	(\$5,031.47)	\$250.02
November	\$4,596.23	(\$4,455.38)	\$140.85
December	\$5,280.52	(\$5,373.24)	(\$92.72)
2015	\$52,237.82	(\$55,727.38)	(\$3,489.56)
2014	\$46,324.05	(\$47,017.51)	(\$693.46)
2013	\$46,234.56	(\$40,357.17)	\$5,877.39

In 2015, commercial commingled recycling revenues and processing fees increased due to higher commercial recycling volumes. The net revenue decreased due to lower material values. Foreign demand for recovered materials continues to sustain recyclables markets and material values.

Illegal scavenging at commercial premises continues to be a problem with the increases in commercial recycling subscriptions. Burrtec has partnered with the San Bernardino County District Attorney's offices to combat local scavenging problems. This includes providing recycling center locations where scavengers sell materials, assisting in collection and storage of confiscated materials, and providing 24 hour, on-call support for transportation of confiscated materials.

These efforts have resulted in numerous citations and arrests of scavengers that are sought for other criminal activities.

Table 6 – CSDSP

Year	Delivered Tons	Diverted Tons
2015	976.07	2,990.50
2014	862.40	2,203.50
2013	1,085.79	2,130.42

Table 6 captures roll-off activity wherein the majority of roll-off loads are deposited at San Bernardino County Landfills and processed as part of the County’s Consolidated Disposal Site Diversion Program (CSDSP). Construction and Demolition (C&D) roll-off loads with potential revenue commodities or high diversion requirements are processed at the Agua Mansa Material Recovery Facility. Diverted CSDSP tonnage data is provided by San Bernardino County and includes self-haul materials that were not delivered to the landfill by Yucaipa Disposal.

Table 7 – Residential Commingled Recycling Revenue / (Cost)

Month	Revenue	Processing Fee	Net Revenue / (Cost)
January	\$9,832.92	(\$5,593.14)	\$4,239.78
February	\$4,737.20	(\$4,345.55)	\$391.65
March	\$5,891.85	(\$4,892.00)	\$999.85
April	\$6,110.42	(\$4,694.27)	\$1,416.15
May	\$7,735.62	(\$4,564.95)	\$3,170.67
June	\$8,747.75	(\$4,475.18)	\$4,272.57
July	\$10,597.28	(\$5,542.82)	\$5,054.46
August	\$8,310.98	(\$4,869.88)	\$3,441.10
September	\$8,126.51	(\$4,736.73)	\$3,389.78
October	\$7,763.76	(\$4,772.70)	\$2,991.06
November	\$5,793.03	(\$5,230.10)	\$562.93
December	\$5,724.56	(\$6,079.65)	(\$355.09)
2015	\$89,371.88	(\$59,796.97)	\$29,574.91
2014	\$145,873.94	(\$53,584.37)	\$92,289.57
2013	\$173,534.60	(\$72,908.14)	\$100,626.46

Residential Recycling Processing fees reflect the cost of sorting commingled recyclables and disposing of all residual waste. Residential recycling revenue is based on the recyclables recovered and sold from the blue barrels. The decrease in revenue is directly related to recyclables commodities markets and local port throughput reductions. Residential contamination remained at 22% with total residue tons increasing from 1,186.50 to 1,190.46 tons.

Table 8 includes the 3-year residential recycling residue trends showing a significant improvement from 2013. Yucaipa Disposal promoted the “Right Stuff” Rewards program in May – July 2015 to increase public awareness of the residential recycling program as a key element of the residue reduction campaign. This campaign resulted in a contamination rate of 21% in the most

recent waste characterization that was conducted during November 2015. A detailed summary of the campaign is provided in the Exhibits section.

Table 8 – Residential Residue Trends

Period	Contamination	Tons
2015	22%	1,190.46
2014	22%	1,186.50
2013	27%	1,453.29

Recyclable commodities for commercial and residential generated a total net revenue / cost as reflected in Table 9.

Table 9 – Commercial and Residential Combined Total

Year	Revenue	Processing Fees	Net / (Cost)
2015	\$141,609.70	(\$115,524.35)	\$ 26,085.35
2014	\$192,287.53	(\$100,601.88)	\$ 91,685.65
2013	\$219,948.06	(\$109,719.88)	\$110,228.18

The revenue and processing fees only reflect those activities for the material recovery facility. The costs of collection, promotion, education and administration are additional program costs.

IV. PROGRAM HIGHLIGHTS

Table 10 shows the recycling tonnages recovered by sector including a 3-year summary trend.

Table 10 – Residential, Commercial and Roll-off Tons

Month	Residential Tons	Commercial Tons	Roll-off Tons	Total Tons
January	392.15	64.29	6.85	463.29
February	317.15	59.95	0.00	377.10
March	356.69	61.19	0.00	417.88
April	350.29	59.65	4.03	413.97
May	355.92	68.60	0.00	424.52
June	341.44	67.16	3.42	412.02
July	378.47	70.30	3.75	452.52
August	333.21	68.70	4.94	406.85
September	353.88	74.04	5.38	433.30
October	356.28	78.24	5.26	439.78
November	345.71	69.48	5.07	420.26
December	409.39	79.36	7.82	496.57
2015	4,290.58	820.96	46.52	5,158.06
2014	4,169.67	704.29	0.00	4,870.54
2013	3,888.53	601.23	0.00	4,492.36

The 2015 tonnages improved due to increased recycled materials recovery in spite of scavenging related issues. This not only impacts the city's diversion but it also increases

program costs. Yucaipa Disposal will continue to work with the City on its anti-scavenging program.

Table 11 includes a recap of both residential and commercial green waste tonnages collected and diverted from the County landfill. The 2015 recovered green waste tons decreased by 199 tons compared to 2014. Some of the green waste material that is processed into mulch is re-used by Yucaipa residents and the City as part of the green waste reuse program.

Table 11 – Residential and Commercial Green Waste

Month	Tons	Processing Costs
January	673.13	\$26,414.60
February	728.39	\$27,518.11
March	970.74	\$36,763.66
April	936.60	\$35,289.94
May	865.60	\$32,685.25
June	745.90	\$28,491.22
July	874.25	\$33,446.01
August	783.18	\$30,235.59
September	868.45	\$32,953.83
October	854.62	\$32,531.57
November	748.34	\$28,289.02
December	790.99	\$29,860.98
2015	9,840.19	\$374,479.78
2014	10,038.86	\$376,331.28
2013	11,326.54	\$420,104.15

Beginning in 2016, Yucaipa-Calimesa Joint Unified School District green waste tonnage will be reported separately.

Christmas tree recycling occurred from December 26th through January 9th where trees were collected via curbside collection. In addition, special collections were arranged with mobile home parks and multi-family complexes to accommodate those residents. During the two-week period Yucaipa Disposal collected 2,088 trees for a total of 24 tons. The Christmas Trees were delivered to green waste processors for diversion credit and special Christmas mulch was offered on a first come, first serve basis for residents through the end of January at the Agua Mansa Material Recovery Facility.

Table 12 – Christmas Tree Recycling

Year	Trees Collected	Tons
2015	2,088	24.00
2014	2,236	25.72
2013	2,139	23.33

Table 13 summarizes the used oil and oil filters collection activity. Yucaipa Disposal continues to provide the used oil collection program, which began in November 1999. Under this program, participating residents have their used oil and filters collected at curbside.

Table 13 – Used Oil Collection Activity

Month	Gallons	Filters
January	30	2
February	15	2
March	2	0
April	6	2
May	8	2
June	6	3
July	4	2
August	2	0
September	6	2
October	4	0
November	0	0
December	0	0
2015	83	15
2014	225	29
2013	363	34

Table 14 summarizes Yucaipa Disposal's on-demand bulky item curbside collection program, which began in November 2000. This program allows residents to schedule a bulky item pick-up three times per calendar year, on specific days coordinated by the City and Yucaipa Disposal.

Table 14 – Bulky Item Collection Activity

Time Period	# of Customers	Tons Collected	Tons Recycled	Tons Landfilled
February	263	22.22	5.08	17.14
May	238	25.57	5.46	20.11
August	265	27.05	5.43	21.62
November	309	34.33	9.10	25.23
2015	1,075	109.17	25.07	84.10
2014	1,065	90.74	16.26	74.48
2013	1,065	82.39	9.18	73.21

Following is a list of items that are typically collected under the curbside bulky item collection program.

- Televisions
- Refrigerators
- Toilets
- Washers & Dryers
- Sofas
- Tables & Chairs
- Barbecues
- Dressers
- Dishwashers
- Mattresses & Box Springs

Electronic waste has been collected as part of the bulky item collection program since August 2003. Electronic waste or E-Waste includes such items as computer monitors, television sets, stereos and CPU's. The table below summarizes the televisions and monitors collected as part of the curbside bulky item collection program.

Table 15 – E-Waste Collection Activity

Month	Televisions	Computer Monitors
February	32	1
May	22	2
August	28	1
November	44	7
2015	126	11
2014	79	10
2013	102	24

Yucaipa Disposal also diverts metals, and construction and demolition materials such as inerts and wood. Yucaipa Disposal has started a new food waste diversion program with Stater Brothers supermarkets. This program resulted in diverting 944 tons in food waste. The information is summarized below:

Table 16 – Mixed C&D/E-Waste/Inert/Manure/Metal/Tires/Wood/Food/Tin/White Materials Recycled (Tons)

Month	Mixed C&D	E-Waste	Inert	Manure	Metal	Tires	Wood	Food	Tin / White
January	42.70	0.00	174.00	0.00	1.50	1.17	0.00	61.67	0.00
February	42.00	1.26	162.97	0.00	4.04	1.90	0.00	54.30	3.68
March	38.45	0.00	40.00	0.00	0.00	0.00	0.00	63.43	0.00
April	31.10	0.00	200.00	0.00	1.39	0.00	0.00	76.38	0.18
May	15.15	0.91	24.00	0.00	2.50	0.00	0.00	75.13	4.46
June	13.26	0.32	26.85	0.00	0.00	0.00	0.00	81.64	0.09
July	20.68	0.03	64.00	0.00	5.49	0.00	0.00	100.17	0.09
August	8.07	0.91	107.77	0.00	4.40	0.00	0.00	92.68	4.38
September	11.75	0.03	8.00	0.00	0.00	0.00	8.90	86.70	0.00
October	38.60	0.00	48.00	0.00	1.32	1.76	0.00	85.75	0.00
November	27.20	2.74	16.00	0.00	3.27	0.00	0.00	81.29	6.04
December	19.22	0.00	18.87	0.00	1.94	0.00	0.00	84.47	0.00
2015	308.18	6.20	890.46	0.00	25.85	4.83	8.90	943.61	18.92
2014	207.20	4.02	490.70	0.00	7.80	1.44	0.00	814.19	11.84
2013	72.55	3.78	208.96	393.18	10.43	3.04	2.50	0.00	0.00

Hidden Villa Ranch is the lessee of the Hoover Egg Ranch. Yucaipa Disposal has not hauled chicken manure since 2013.

Table 17 – Egg Ranch Manure by Yucaipa Disposal

Year	Tons
2015	0.00
2014	0.00
2013	1,237.05

In 2015, a total of 67,540 newsletters were mailed out comprised of five residential, and two commercial/multi-family mailings. This is part of our Public Outreach and Education Program. The newsletters highlight Yucaipa Disposal's programs as well as reinforce recycling opportunities and programs for residential and commercial customers. A copy of the newsletters is included in Exhibit B.

During 2015, Yucaipa Disposal participated in a number of community events and outreach activities summarized in Table 18.

Table 18 – Outreach and Community Involvement

Date	Description
January	Delivered 52.07 tons of mulch for City / Community.
February	Delivered 19.23 tons of mulch for City / Community.
March	Delivered 19.13 tons of mulch for City / Community.
March 6 th	Provided 4 donation boxes and 25 liners to the Tara Ruh Irish Dance Competition.
March 6 th	Provided 20 donation boxes, 10 recycling box lids and 40 liners Redlands Criterium Bicycle Race hosted by the City of Yucaipa.
March 25 th	Provided 6 cardboard boxes and 50 trash liners to the Past Pleasures Car Club car show
April	Delivered 59.62 tons of mulch for City / Community.
May	Delivered 12.96 tons of mulch for City / Community.
May	Residential Right Stuff contest winner for May was Yvonne B.
May 1 st	Provided 1 40-yd roll-off, 2 3-yd recycling bins, 2 push carts, 60 cardboard boxes, 125 liners and 20 blue recycling lids for the Yucaipa Music and Arts Festival
May 15 th	Provided 20 donation boxes, 10 recycling lids and 100 liners for the Annual Homeward Bound Mega Pet Adoption event.
May 29 th	Provided 12 cardboard boxes and 50 liners for the Chamber of Commerce's Farmers Market event
May 30 th	Provided 4 3-yd bins, and 1 20-yd roll-off for the Yucaipa Annual HHW & E-waste collection event.
June	Delivered 12.00 tons of mulch for City / Community.
June	Residential Right Stuff contest winner for June was Karen T.
June 26 th	Provided 30 cardboard boxes and 200 liners for Yucaipa's All Star Baseball Tournament.
July	Delivered 12.13 tons of mulch for City / Community.
July	Residential Right Stuff contest winner for July was David R.

Date	Description
July 2 nd	Provided 35 cardboard boxes, 10 blue recycling lids, 200 liners, 2 push carts and 4 3-yd bins for the Annual 4 th of July celebration event.
July 21 st	Provided 1 40-yd roll-off for the Heartland Theater Clean-up event.
July 28 th	Provided 5 cardboard boxes, 2 recycling box lids and 25 liners for the Brinkman Christian Church Vacation Bible School event.
August	Delivered 6.53 tons of mulch for City / Community.
August 28 th	Provided 25 cardboard boxes and 25 liners for the Chamber of Commerce's Farmers Market night event
September	Delivered 47.22 tons of mulch for City / Community.
September 25 th	Provided 75 cardboard boxes, 25 Recycling lids, 200 liners, 1 push cart 2 3-yd bins and 1 40-yd bin for the Annual Autumn Festival
October	Delivered 12.13 tons of mulch for City / Community.
October 1 st	Provided 15 boxes and 60 liners to the St. Francis X. Cabrini Church
October 2 nd	Provided 6 cardboard boxes and 25 liners for the Cross Fit Competition held in Yucaipa.
October 21 st	Provided 20 cardboard boxes and 50 liners for the Wildwood Elementary Annual Fall Festival.
November	Delivered 12.97 tons of mulch for City / Community.
November 13 th	Provided 5 cardboard boxes and 25 liners for the Waba Grill Annual Employee Appreciation event.
November 27 th	Provided 1 40-yd roll-off, 2 push carts, 25 cardboard boxes, and 25 recycling lids and 200 liners for the City Annual Winterfest
December	Delivered 13.45 tons of mulch for City / Community.

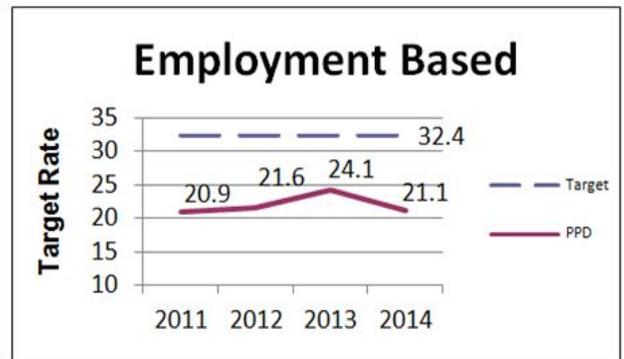
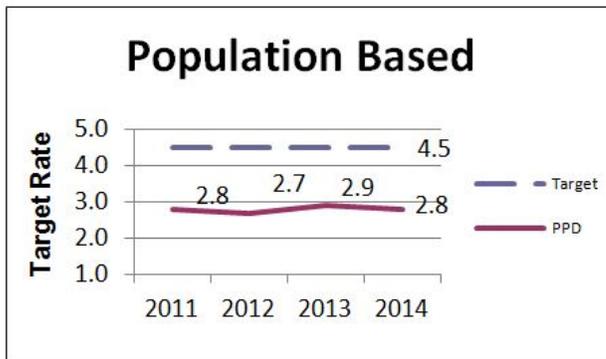
V. AB 939 REPORTING REQUIREMENTS

Beginning with the 2007 annual report, the Department of Resource Recycling and Recovery (CalRecycle), previously the California Integrated Waste Management Board, modified the AB 939 50% compliance measurement from solely a disposal and program based system to a per capita and employment based disposal factor. The City’s population and employment factors are utilized to establish a target rate of pounds per person per day (PPD) to measure and gauge AB 939 compliance.

Table 19 shows that the City of Yucaipa is in compliance with the state’s waste diversion requirements. Target numbers are “not to exceed” amounts in order to be compliant with diversion goals. The 2014 data is the most recent information published by CalRecycle.

Table 19 – Diversion Targets

Basis	State Target	2011	2012	2013	2014	2014 Compliant
Population Based	4.5	2.8	2.7	2.9	2.8	Yes
Employment Based	32.4	20.9	21.6	24.1	21.1	Yes



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Mobile home parks have continued their recycling programs. A total of 42 mobile home parks subscribe for refuse service, 40 on bin service and two on barrel service. Of the 42 mobile home parks, 41 have commingled recycling and 26 have green waste containers. Table 20 shows the three-year trend for mobile home park recycling and green waste services subscriptions.

Table 20 – MHP – Service Summary

Year	Recycling	Green Waste
2015	41	26
2014	39	24
2013	39	25

The residential programs have been especially effective in Yucaipa. The City was one of the first in San Bernardino County to offer a pricing structure with variable rates. In March 2006 the City of Yucaipa eliminated the 90-gallon trash barrel. In November 2009 the City of Yucaipa approved the 15-gallon trash barrel. Residents continue to have the option of either a 15-gallon, 30-gallon or 60-gallon trash barrel. The rate

structure for these services has been selected to subsidize the lower volume trash services in an effort to incentivize recycling and waste reduction efforts.

Commercial recycling programs include commingled recyclables, green waste, inert materials and tires. The City implemented further commingled recycling incentives by offering a fully subsidized commercial recycling program. Bin serviced customers are mandated to subscribe to recycling services at no additional cost thereby reducing their solid waste disposal costs. Yucaipa Disposal is promoting this cost savings program through outreach efforts including mailings, newsletters and personal visits.

Yucaipa Disposal is currently diverting 39.8% of the collected tonnage with the residential and commercial recycling programs. The chart below shows a five-year trend (2011 – 2015) of diversion tonnages and Table 21 reflects the actual tonnage, by waste stream, collected by Yucaipa Disposal for the past five years. Note: these figures do not include chicken manure.

COLLECTION PROGRAM DIVERSIONS 2011 THROUGH 2015

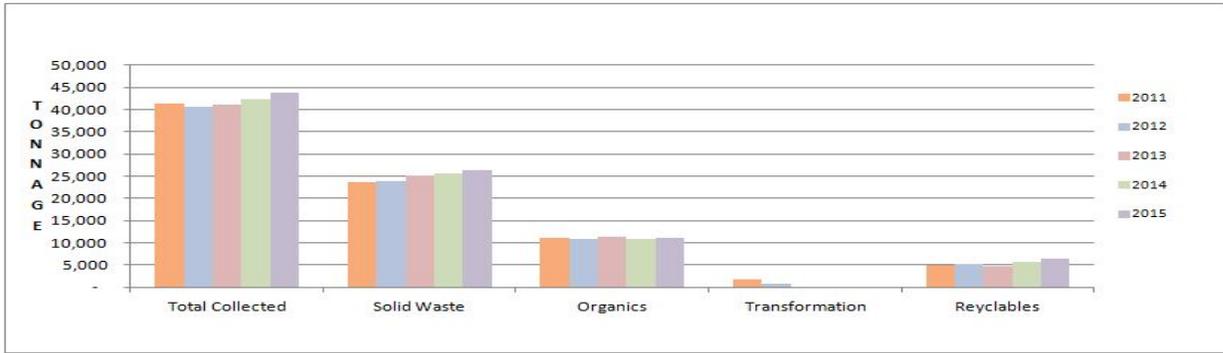


Table 21 – Tonnage by Year and Category

Year	Total Collected	Solid Waste		Organics		Recyclables		Transformation	
		Total Tons	% of Total	Total Tons	% of Total	Total Tons	% of Total	Total Tons	% of Total
2015	43,307	25,991	60.0%	10,869	25.1%	6,447	14.9%	0	0.0%
2014	42,323	25,695	60.7%	10,956	25.9%	5,672	13.4%	0	0.0%
2013	41,050	25,028	61.0%	11,244	27.4%	4,778	11.6%	0	0.0%
2012	40,713	23,943	58.8%	10,815	26.6%	5,126	12.6%	829	2.0%
2011	41,353	23,558	57.0%	11,113	26.8%	4,992	12.0%	1,688	4.1%

Not included in Table 21 is Yucaipa-Calimesa Joint Unified School District's total tonnage of 549.35 for 2015.

Table 22 lists the total diversion trends for materials collected by Yucaipa Disposal.

Table 22 – Diversion Trend

Year	Diversion %
2015	39.8%
2014	39.3%
2013	39.5%
2012	41.1%
2011	43.0%

It should be noted that the tonnage listed above for 2015 is the actual tonnage disposed of or recycled by Yucaipa Disposal. This does not include tonnage delivered to the landfill via self-haul or diversion from the County’s CSDSP. These numbers are finalized for the report submitted to CalRecycle.

VI. PROGRAM SUMMARY

Below please find a comprehensive list of the solid waste and recycling programs offered by Yucaipa Disposal:

- Residue reduction campaign
- Composting workshop
- Mandatory commercial recycling outreach
- Commercial trash/recycling cost structure
- Curbside bulky item collection
- Holiday Christmas Tree collection
- Free mulch
- Anti-scavenging promotion

VII. YUCAIPA DISPOSAL, INC. OFFICERS & BOARD OF DIRECTORS

The following is the current status of the Officers and Board of Directors of Yucaipa Disposal, Inc.

Board of Directors

- Cole Burr
- Tracy A. Burr

Officers

- | | |
|------------------|--|
| Edward G. Burr | Chairman |
| Cole Burr | President/Chief Executive Officer |
| Tracy A. Burr | Secretary/Vice President |
| Sandra L. Burr | Assistant Secretary/Vice President |
| Tracy Sweeney | Chief Operating Officer/Vice President |
| Michael Arreguin | Vice President |
| Robert A. Coon | Chief Financial Officer |
| Trevor Scrogins | Chief Information Officer/Vice President |

VIII. YUCAIPA DISPOSAL, INC. STOCKHOLDERS

Stockholders

- | | |
|---------------------------|------|
| Burrtec Waste Group, Inc. | 100% |
|---------------------------|------|

Exhibit A – MHP Service Level Review

**MHP SERVICE LEVEL REVIEW
December 2015**

		# of Spaces	Commodity	Qty	Size	Freq	Rate
BIN CUSTOMERS							
1	ALADDIN	96	Trash	3	3.0	2	\$1,053.72
			Recycling	1	1.5	2	\$0.00
			Green Waste	2	1.5	1	\$141.98
			HHW Fee				\$28.80
2	AVALON	85	Trash	4	3.0	2	\$1,404.96
			Recycling	1	1.5	2	\$0.00
			HHW Fee				\$25.50
3	BEL-AIRE	111	Trash	3	3.0	3	\$1,577.31
			Recycling	1	1.5	2	\$0.00
			Green Waste	2	3.0	1	\$283.94
			HHW Fee				\$33.30
4	BONANZA	83	Trash	4	3.0	2	\$1,404.96
			Recycling	2	1.5	2	\$0.00
			Green Waste	3	1.5	1	\$212.97
			HHW Fee				\$24.90
5	CARAVAN	70	Trash	2	3.0	3	\$1,051.54
			Recycling	1	3.0	1	\$0.00
			Green Waste	1	3.0	1	\$141.97
			Green Waste	1	3.0	1	\$141.97
			HHW Fee				\$21.00
6	CARRIAGE	97	Trash	4	3.0	3	\$2,103.08
			Recycling	1	3.0	1	\$0.00
			HHW Fee				\$29.10
7	CRAFTON HILLS	159	Trash	3	3.0	3	\$1,577.31
			Trash	3	3.0	3	\$1,577.31
			Recycling	2	3.0	3	\$0.00
			Green Waste	1	3.0	1	\$141.97
			HHW Fee				\$47.70
8	CRESTVIEW I	145	Trash	2	3.0	4	\$1,400.58
			Recycling	2	3.0	2	\$0.00
			Green Waste	1	3.0	1	\$141.97
			HHW Fee				\$43.50
9	CRESTVIEW II	55	Trash	2	3.0	3	\$1,051.54
			Recycling	1	3.0	1	\$0.00
			Green Waste	1	3.0	1	\$141.97
			HHW Fee				\$16.50

		# of Spaces	Commodity	Qty	Size	Freq	Rate
10	ELDORADO	217	Trash	10	3.0	2	\$3,512.40
			Recycling	2	1.5	1	\$0.00
			Recycling	2	3.0	1	\$0.00
			Green Waste	2	3.0	1	\$283.94
			Green Waste	2	1.5	1	\$141.98
			HHW Fee				\$65.10
11	FREMONT	114	Trash	4	3.0	3	\$2,103.08
			Recycling	3	1.5	3	\$0.00
			HHW Fee				\$34.20
12	GRANDVIEW EAST	99	Trash	4	3.0	3	\$2,103.08
			Recycling	2	1.5	1	\$0.00
			Green Waste	1	1.5	1	\$70.99
			Green Waste	1	3.0	1	\$141.97
			HHW Fee				\$29.70
13	GRANDVIEW WEST	51	Trash	2	3.0	2	\$702.48
			Recycling	1	3.0	2	\$0.00
			Green Waste	1	3.0	1	\$141.97
			HHW Fee				\$15.30
14	GREEN VALLEY	109	Trash	2	1.5	5	\$874.82
			Trash	1	3.0	5	\$874.81
			Recycling	2	1.5	2	\$0.00
			Green Waste	2	3.0	1	\$283.94
			HHW Fee				\$32.70
15	HIDDEN VALLEY	60	Trash	1	3.0	3	\$525.77
			Recycling	1	3.0	1	\$0.00
			Green Waste	1	3.0	1	\$141.97
			HHW Fee				\$18.00
16	HIDDEN VILLAGE	81	Trash	4	3.0	2	\$1,404.96
			Recycling	1	3.0	2	\$0.00
			Green Waste	2	3.0	1	\$283.94
			HHW Fee				\$24.30
17	HIDE-AWAY	46	Trash	1	3.0	3	\$525.77
			Recycling	1	3.0	1	\$0.00
			HHW Fee				\$13.80
18	HILLCREST	196	Trash	5	3.0	3	\$2,628.85
			Recycling	2	3.0	1	\$0.00
			HHW Fee				\$58.80
19	HITCHING POST	111	Trash	7	3.0	2	\$2,458.68
			Recycling	1	3.0	1	\$0.00
			HHW Fee				\$33.30

		# of Spaces	Commodity	Qty	Size	Freq	Rate
20	HOLIDAY	129	Trash	3	3.0	5	\$2,624.43
			Recycling	1	3.0	2	\$0.00
			Green Waste	2	3.0	1	\$283.94
			HHW Fee				\$38.70
21	KNOLLWOOD	125	Trash	6	3.0	3	\$3,154.62
			Recycling	2	3.0	2	\$0.00
			HHW Fee				\$37.50
22	LAKEVIEW	296	Trash	10	3.0	4	\$7,002.90
			Recycling	2	3.0	2	\$0.00
			Green Waste	4	3.0	1	\$567.88
			HHW Fee				\$88.80
23	MELODY LANE	32	Trash	3	3.0	3	\$1,577.31
			Recycling	1	90 gal	1	\$0.00
			HHW Fee				\$9.60
24	MT VISTA	56	Trash	3	3.0	3	\$1,577.31
			Recycling	1	3.0	1	\$0.00
			HHW Fee				\$16.80
25	MISSION	76	Trash	2	3.0	3	\$1,051.54
			Recycling	1	1.5	2	\$0.00
			HHW Fee				\$22.80
26	MOUNTAIN VIEW	77	Trash	6	3.0	3	\$3,154.62
			Recycling	1	90 gal	1	\$0.00
			HHW Fee				\$23.10
27	NORTHVIEW	129	Trash	5	3.0	2	\$1,756.20
			Trash	1	1.5	1	\$88.37
			Recycling	3	1.5	2	\$0.00
			Green Waste	3	1.5	1	\$212.97
			HHW Fee				\$38.70
28	PARK TERRACE	73	Trash	1	3.0	4	\$700.29
			Recycling	1	3.0	2	\$0.00
			Green Waste	1	3.0	1	\$141.97
			HHW Fee				\$21.90
29	CA PATRICIAN	137	Trash	2	3.0	3	\$1,051.54
			Trash	3	3.0	3	\$1,577.31
			Recycling	1	3.0	2	\$0.00
			Green Waste	2	3.0	1	\$283.94
			Trash	1	3.0	3	\$525.77
			HHW Fee				\$41.10

		# of Spaces	Commodity	Qty	Size	Freq	Rate
30	RANCHO DEL SOL	110	Trash	8	3.0	3	\$4,206.16
			Recycling	3	3.0	2	\$0.00
			HHW Fee				\$33.00
31	SKYLINE	82	Trash	2	3.0	3	\$1,051.54
			Recycling	1	3.0	2	\$0.00
			Green Waste	2	3.0	1	\$283.94
			HHW Fee				\$24.60
32	TWIN PINES	93	Trash	3	3.0	5	\$2,624.43
			Green Waste	1	3.0	1	\$141.97
			Locking Bin	1	3.0	0	\$5.70
			HHW Fee				\$27.90
33	VALLEY BREEZE	87	Trash	2	3.0	3	\$1,051.54
			Recycling	1	3.0	1	\$0.00
			Green Waste	2	3.0	1	\$283.94
			HHW Fee				\$26.10
34	VALLEY VIEW	75	Trash	3	3.0	3	\$1,577.31
			Recycling	1	1.5	2	\$0.00
			Green Waste	1	3.0	1	\$141.97
			HHW Fee				\$22.50
35	WESTWIND	86	Trash	4	3.0	3	\$2,103.08
			Recycling	2	1.5	2	\$0.00
			Green Waste	2	1.5	1	\$141.98
			Green Waste	1	3.0	1	\$141.97
			HHW Fee				\$25.80
36	YUC LAND YACHT HARBOR	67	Trash	2	3.0	2	\$702.48
			Recycling	2	3.0	1	\$0.00
			HHW Fee				\$20.10
37	YUC VALLEY	104	Trash	3	3.0	4	\$2,100.87
			Recycling	3	3.0	2	\$0.00
			HHW Fee				\$31.20
38	YUC VILLAGE	82	Trash	1	3.0	3	\$525.77
			Recycling	1	3.0	3	\$0.00
			Green Waste	1	3.0	1	\$141.97
			HHW Fee				\$24.60
39	WISHING WELL	74	Trash	2	3.0	2	\$702.48
			Trash	2	1.5	2	\$351.24
			Recycling	2	0.3	1	\$0.00
			HHW Fee				\$22.20

		# of Spaces	Commodity	Qty	Size	Freq	Rate
40	LAS CASITAS	70	Trash	5	3.0	3	\$2,628.85
			Recycling	1	3.0	1	\$0.00
			HHW Fee				\$21.00
				261			
MOBILE HOME PARKS ON CURBSIDE BARREL SERVICE							
41	EXECUTIVE	152	Trash	56	60 gal	1	\$1,407.28
	RESIDENTIAL		Trash	18	30 gal	1	\$303.84
	SERVICE		Trash	78	15 gal	1	\$912.60
			Recycling	150	90 gal	1	\$0.00
			Green Waste	150	60 gal	1	
42	WILDWOOD	147	Trash	147	60 gal	1	\$3,694.11
			Recycling	147	90 gal	1	\$0.00
			Green Waste	147	90 gal	1	
				299			

Exhibit B – Newsletters



“We’ll Take Care Of It”

Recycling List

- Aluminum cans (do not crush)
- Aerosol cans (must be completely empty)
- Brochures
- Cardboard
- Cereal boxes (remove wax paper lining)
- Clothes hangers
- Computer paper
- Coupons
- Envelopes (includes plastic windows)
- Glass bottles & jars
- Glass cosmetic bottles
- Junk mail
- Laundry bottles
- Ledger paper
- Magazines/catalogs
- Newspaper
- Paper
- Paper tubes
- Phone books
- Pizza boxes
- Plastic containers #1-#7
- Plastic milk jugs
- Styrofoam Products
- Tin cans
- Tissue boxes
- Wrapping paper



Contact Information

Yucaipa Disposal

1-909-797-9125

5455 Industrial Parkway
San Bernardino, CA 92407

Hours of Operation

Mon-Fri 8:00 am to 5:00 pm



Residential Christmas Tree Collection

Yucaipa Disposal will collect and recycle Christmas trees from single-family residences. Please place your tree at curbside during the period after Christmas (December 26, 2014 through January 9, 2015) on your collection day. Trees 6' and over need to be cut in half. Please take all ornaments, lights, and metal stands off of the tree. Flocked trees will not be recycled, they will be collected as trash. Flocked trees 6' and over need to be cut in half.

Extra Holiday Trash and Recycling Collection

Approximately 80% of holiday trash is recyclable. All gift boxes, wrapping paper, greeting cards, and cardboard packaging are items that may be placed in the recycling barrel. Yucaipa Disposal will collect excess holiday trash and recyclables beginning December 26, 2014 through January 3, 2015 from single-family residences. Place excess holiday trash/recyclables in bags alongside automated containers on collection day.

Holiday Waste Reduction Tips

- Reduce the amount of disposable tableware by using washable tableware.
- Buy products that can be recycled or are made from recycled materials.
- When you shop, bring along a reusable tote shopping bag.
- Recycle holiday cards by reusing them as gift tags for next year.
- Donate items that are still in good condition to local shelters and charities.
- Recycle your holiday wrapping paper.
- Save holiday gift bags and reuse them again next year.

During the holiday season, the average household generates between 3-10 bags of excess waste. Remember to plan your holiday festivities with the environment in mind.



Automated Bill Pay

For your convenience, you can make a payment any day, anytime, using our free automated payment service.

Have your account number, billing zip code and payment option (either check or credit card) available. Dial (866) 306-8667 and when prompted enter the requested information. It's that easy!



Holiday Schedule

- Christmas Day - Thursday, December 25, 2014
- New Years Day - Thursday, January 1, 2015

When the holiday falls on a weekday, collections for the remainder of the week will be delayed by one day. There is no service interruption or delay when the holiday falls on a Saturday or Sunday.

Right Stuff Contest Winners!

Residents who recycle correctly help keep rates lower for everyone and lower the amount of trash going to the landfill! We want to put Yucaipa at the Top of the Heap of cities that recycle. Yucaipa Disposal awarded three participating residents with a \$ 100 prize (or account credit). Entry forms were sent in from the September newsletter and randomly selected.

We evaluated participants recycling, green waste and trash barrel, and found no issues! Congratulations to September winner, Derek J., October winner, Steve P. and November winner, Dawn M. Read our newsletter for updates on the next Right Stuff Contest, you could be the next winner!

Winter Composting

Even in winter, a compost pile is alive with microbes (the microorganisms break down organic matter). The microbial action in decomposition is exothermic, which means that heat is a by-product of the chemical process of breaking down the material. The microbes' metabolism slows down as the temperature dips. In winter, your goal is to create an ideal habitat for microbes.

- Help chilly, sluggish microbes by doing some of the work for them — chop or shred both browns and greens before adding them to the pile.
- In the cold season, take time to add layers of brown ingredients to your green materials. The layers help insulate your pile, trapping heat and gases inside.
- Covering your pile with a canvas or plastic tarp prevents heat and moisture loss more effectively— remember to add water to the pile regularly when you have shielded it from natural sources. Pack straw bales around your bin or pile for another layer of protection from wind and cold.

Household Hazardous Waste

Collection Facilities accept a wide variety of household generated hazardous wastes, but not business wastes, wastes from non-profit organizations, radioactive materials, explosives, medical wastes, or asbestos. These services are FREE for San Bernardino County residents only.

Collection Facilities **Will Accept** Household Generated:

- Weed Killers, Cleaners, Gasoline, Antifreeze
- Wood Preservatives, Paints & Paint Products, Paint Thinner
- Auto & Furniture Polish, Chemical Drain Cleaners
- Pesticides & Fertilizers, Pool & Hobby Supplies
- Auto & Household Batteries
- Motor Oil, Oil Filters
- Electronic Waste Collection available throughout San Bernardino County.
Call 1-800-Oily Cat for nearest location.
- Outdated Medications



Collection Facilities **Will Not Accept:**

- Business Wastes
- Wastes from Non-Profit Organizations
- Radioactives
- Explosives
- Medical Waste
- Asbestos

Before transporting household generated hazardous waste to a collection facility or ABOP (anti-freeze, batteries, oil and paint) Facility, be sure that...

1. The amount of waste transported does not exceed 15 gallons or 125 pounds. Container volume must not exceed 5 gallons.
2. The containers are sound, not leaking and sealed.
3. The waste is in its original container or is properly labeled as to its contents.
4. Wastes are placed securely in the vehicle for safe transport.
5. The contents of the container are the same as stated on the label. If not the same, cover up the label and write the name of its contents.
6. Place items in a cardboard box. Wrap glass bottles in cloth or newspaper so they do not break while transported.
7. Place the cardboard box in the trunk of your car or in the bed of your pickup truck. Keep items away from passengers.
8. Follow directions once you reach the collection site.
9. At the site, staff will unload the chemicals from your vehicle. You will be asked to stay inside your vehicle.

Collection Facilities - Call 909.382.5401 or 1.800.OILY CAT (645.9228) to verify operating hours prior to visiting a collection center.

Redlands City Yard HHW Collection Center
500 Kansas Street
Redlands, CA 92373
Phone: (800) 645-9228
Days/Hours: Saturday 9:30am to 12:30pm

San Bernardino International Airport HHW Collection Center
2824 "W" Street, Building 302
San Bernardino, CA 92408
Phone: (800) 645-9228
Days/Hours: Monday to Friday 9am to 4pm



"We'll Take Care Of It"

Recycling List

- Aluminum cans (do not crush)
- Aerosol cans (must be completely empty)
- Brochures
- Cardboard
- Cereal boxes (remove wax paper lining)
- Clothes hangers
- Computer paper
- Coupons
- Envelopes (includes plastic windows)
- Glass bottles & jars
- Glass cosmetic bottles
- Junk mail
- Laundry bottles
- Ledger paper
- Magazines/catalogs
- Newspaper
- Paper
- Paper tubes
- Phone books
- Pizza boxes
- Plastic containers #1-#7
- Plastic milk jugs
- Styrofoam Products
- Tin cans
- Tissue boxes
- Wrapping paper



Earth Day Everyday!

We can make Earth Day everyday through small changes that have a big impact. Make sure you are recycling correctly. Keep the Recycling List on your refrigerator for reference. Use reusable bags, instead of single use. Donate used clothes, home goods, small appliances to thrift stores or other charitable organizations that can reuse them. Start a backyard composting pile, this is an inexpensive way to make your own soil amendments for gardening and cuts down on the amount of food waste that goes into your trash barrel. Celebrate the Earth by making a commitment to reduce waste, reuse materials and recycle all that can be recycled.



SCAVENGING IS ILLEGAL

SCAVENGING IS ILLEGAL

Removal of garbage and/or recyclables from solid waste containers is punishable by law (Chapter 8.2 Section 8.28.390 & 8.28.400)

Report Scavenging Activity!

Please call Yucaipa Police Department: (909) 790-3100

REMEMBER: If you see a scavenger, do not approach them! Get a description of the person and/or vehicle with license plate number and their direction of travel.

Penalty for Scavenging: Misdemeanor charge and/or fines



Developed in conjunction with the City of Yucaipa and Yucaipa Disposal



Top 5 Items to Keep OUT of the Recycling Bin

Here are the 5 top items that should never be placed in the recycling bin:

1. **No Garden Hoses.** Despite being made from rubber, vinyl or a combination of both, this item still belongs in the trash.
2. **No Diapers.** Diapers should be placed in your trash bin.
3. **No Hazardous Waste.** This means no paint, motor oil, batteries, syringes, needles, etc. Hazardous wastes place our facility staff at risk. Do not place it into the trash bin either.
4. **No Pet Food Bags.** The wax coating prevents the bags from breaking down in the recycling process, so pet food bags go into the trash bin.
5. **No Electronic Waste.** These items are best recycled through a proper e-recycler.

Contact Information

Yucaipa Disposal

1-909-797-9125

5455 Industrial Parkway
San Bernardino, CA 92407

Hours of Operation

Mon-Fri 8:00 am to 5:00 pm



Holiday Schedule

- Memorial Day
- Fourth of July
- Labor Day
- Thanksgiving Day
- Christmas Day
- New Year's Day

When the holiday falls on a weekday, collections for the remainder of the week will be delayed by one day. There is no service interruption or delay when the holiday falls on a Saturday or Sunday.



Temporary Containers for Special Clean-Ups Available

Burrtec offers large and small containers for residential clean-ups and special projects. Containers are available for 7-day rentals and include delivery and removal. All unwanted materials can be placed directly into the container with the exception of hazardous waste, tires or large amounts of dirt, rock, concrete, or asphalt. Please call our Customer Service Department to order one today!



Automated Payment Service

For your convenience, payments can be made any day, anytime, using our free automated payment service.

Simply dial, (866) 306-8667 enter the last 6 digits of your account number along with billing zip code and along with your credit card or check information. It's that easy!



Plastics Recycling By the Number

Ever wonder what those numbers on the bottom of plastic items are? Here is a description of each number and what is made from those types of plastics.

#1 PET (Polyethylene Terephthalate) is familiar as soda and water bottles. It also is used in the production of carpet!

#2 HDPE (High Density Polyethylene) is used to make milk jugs, soap and bleach containers.

#3 PVC (Polyvinyl Chloride) is used in building materials.

#4 LDPE (Low Density Polyethylene) makes film bags and agricultural film.

#5 PP (Polypropylene) is found in food containers, carpet backing and house wares.

#6 PS (Polystyrene) is common in cups, clamshells and foam packaging.

#7 (Other) covers a variety of resins used in automobiles and electronics.



All Plastic containers with #1, 2, 3, 4, 5, 6 and 7 can be placed in your collection bin for recycling.

Collection Day Reminder

On collection day, please place your containers in the street, at the curb, or near the corner of your driveway. Barrels should have the handles toward your home. The barrels need to be placed at least 2 feet away from any obstruction such as a fence, mailbox, or vehicle.



All barrels must be curbside by 6:00 a.m. on your service day.

Choose Reusable Shopping Bags

By reusing bags when you go shopping, you help to reduce the amount of single-use bags that become litter or are destined to the local landfill. Reducing waste prolongs the life of the landfill and ensures a better quality of life for all residents. Single-use plastic bags may be recycled at all supermarkets and larger retail stores with a pharmacy. Through this program, participating stores are required to place recycling bins in a readily accessible location for consumers, assure the collected bags are recycled, and provide reusable bags. Visit the Reusable Bag Campaign at www.zerowastecommunities.org





"We'll Take Care Of It"

Recycle Right!

Place these types of materials in your recycling barrel or bin.

- Aerosol cans (must be completely empty)
- Aluminum cans (please do not crush)
- Brochures
- Cardboard
- Cereal boxes (remove wax paper lining)
- Clothes hangers
- Computer paper
- Coupons
- Envelopes
- Glass bottles, jars
- Glass cosmetic bottles
- Junk mail
- Laundry bottles
- Magazines/catalogs
- Newspaper
- Paper
- Paper tubes
- Phone books
- Pizza boxes
- Plastic containers #1 – #7
- Plastic milk jugs
- Styrofoam products
- Tin cans
- Tissue boxes
- Wrapping paper



Contact Information

Yucaipa Disposal

(909)797-9125

5455 Industrial Parkway
San Bernardino, CA

Hours of Operation

Mon-Fri 8:00 am to 5:00 pm



EM/YU-RO

Recycling Programs —Let Us Help!

California Assembly Bill 341 mandates businesses and public entities, generating four (4) cubic yards of trash or more and multi-family residential dwellings with five or more units, to establish and maintain recycling service.

Recycling not only conserves our natural resources but can save money by reducing waste disposal costs. Burrtec recycling coordinators can assist in selecting the appropriate recycling service level, along with the necessary education and outreach to residents and managerial staff. Call our customer service department today to schedule a complimentary waste and recycling assessment.

If you already have a recycling program and would like to make additional enhancements, please call our customer service department for assistance.

Recycling Considerations: Make Your Program a Success!

Ensuring the success of your recycling program depends on a few key elements; most importantly assistance from employees and/or residents. Here are a few pointers to get you started in the right direction.

- Post signage to remind employees and/or residents to recycle specific items (cardboard, paper, etc.). Communication is essential. Newsletters and flyers also reinforce the message.
- Placement of recycling containers next to trash containers increases the chances of getting more recyclables into the correct container.
- Emptying recycling containers into the proper recycling bin will ensure that your business or multifamily residential dwelling is doing their part to lower costs and reduce landfill waste.

Top 5 Items to Keep **OUT** of the Recycling Bin

Here are the 5 top items that should never be placed in the recycling bin:

1. **No Garden Hoses.** Despite being made from rubber, vinyl or a combination of both, this item still belongs in the trash.
2. **No Diapers.** Diapers should be placed in your trash bin.
3. **No Hazardous Waste.** This means no paint, motor oil, batteries, syringes, needles, etc. Hazardous wastes place our facility staff at risk. Do not place it into the trash bin either.
4. **No Pet Food Bags.** The wax coating prevents the bags from breaking down in the recycling process, so pet food bags go into the trash bin.
5. **No Electronic Waste.** These items are best recycled through a proper e-recycler.

SCAVENGING IS ILLEGAL

SCAVENGING IS ILLEGAL

Removal of garbage and/or recyclables from solid waste containers is punishable by law (Chapter 8.2 Section 8.28.390 & 8.28.400)

Report Scavenging Activity!

Please call Yucaipa Police Department: (909) 790-3100

REMEMBER: If you see a scavenger, do not approach them!
Get a description of the person and/or vehicle with license plate number and their direction of travel.

Penalty for Scavenging: Misdemeanor or charge and/or fines



Developed in conjunction with the City of Yucaipa and Yucaipa Disposal

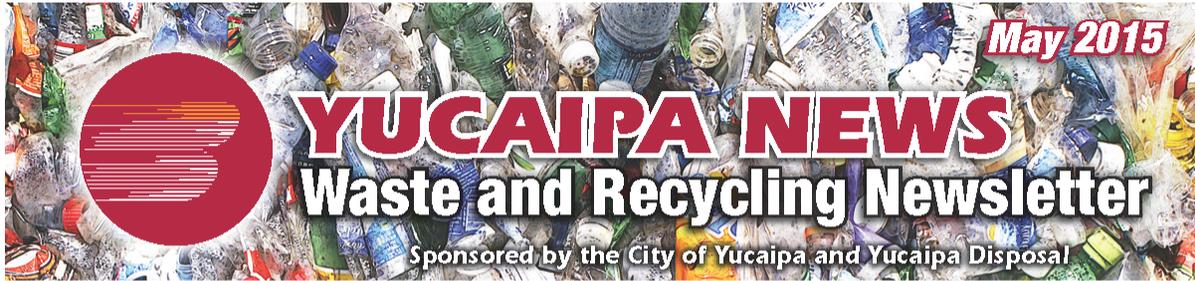


Recycling Life Cycle

Have you ever wondered what happens to recyclables after you place them in the bin?



May 2015 Residential



"We'll Take Care Of It"

Automated Payment Service

For your convenience, payments can be made any day, anytime, using our free automated payment service.

Simply dial, (866) 306-8667, enter the last 6 digits of your account number along with billing zip code and along with your credit card or check information. It's that easy!



SHRED-IT EVENT

DAY

Saturday May 9th

TIME

8:00am-12:00pm
(or until truck is full)

LOCATION

Yucaipa Community Center
34900 Oak Glen Road
Yucaipa, CA 92399
(main parking lot; west side)

WHAT TO BRING

1. Yucaipa Disposal bill for proof of residency
2. Up to 4 boxes/bags of paper per person (only paper that should be shredded)



Note: magazines, phone books, catalogs, etc. will not be accepted.

Household Hazardous & Electronic Waste Round-Up

Yucaipa Residents!

The annual used oil, filter, household hazardous and electronic waste round-up and disposal is coming soon!

Saturday May 30, 2015

8:00am-12:00pm

Yucaipa Equestrian Center
13272 California Street
Yucaipa, CA 92399



Recycling List

- Aluminum cans (do not crush)
- Aerosol cans (must be completely empty)
- Brochures
- Cardboard
- Cereal boxes (remove wax paper lining)
- Clothes hangers
- Computer paper
- Coupons
- Envelopes (includes plastic windows)
- Glass bottles & jars
- Glass cosmetic bottles
- Junk mail
- Laundry bottles
- Ledger paper
- Magazines/catalogs
- Newspaper
- Paper
- Paper tubes
- Phone books
- Pizza boxes
- Plastic containers #1-#7
- Plastic milk jugs
- Styrofoam Products
- Tin cans
- Tissue boxes
- Wrapping paper

Contact Information

Yucaipa Disposal

1-909-797-9125

5455 Industrial Parkway
San Bernardino, CA 92407

Hours of Operation

Mon-Fri 8:00 am to 5:00 pm



Holiday Schedule

- Memorial Day
- Fourth of July
- Labor Day
- Thanksgiving Day
- Christmas Day
- New Year's Day

When the holiday falls on a weekday, collections for the remainder of the week will be delayed by one day. There is no service interruption or delay when the holiday falls on a Saturday or Sunday.



Do You Have..... The Right Stuff?!

Residents who recycle correctly help keep rates lower for everyone and lower the amount of trash going to the landfill! We want to put Yucaipa at the Top of the Heap of cities that recycle. You can help by taking the Recycling Challenge!!!

Win \$100 if you recycle the right stuff!

Yucaipa Disposal will award three participating residents with a \$ 100 prize (or account credit) if they are selected and keep their recycling, green waste and trash in the right barrel.

How to participate:

- Fill out entry form and send it to Yucaipa Disposal.
- Keep trash out of your recycling and green waste barrels.
- Entries will be selected at random - one per month (May-July, 2015).

Blue Barrel		Green Barrel
Aluminum Cans	Newspaper	Grass Clippings
Brochures	Paper Bags	Leaves
Cardboard	Paper Tubes	Prunings
Catalogs	Phone Books	Shrub Trimmings
Cereal/Food Boxes	Plastic Bags	Small Branches
Computer Paper	Plastic Containers #1-7	Tree Trimmings
Coupons	Styrofoam Products	Twigs
Glass Bottles/Jars	Tin Cans	Weeds
Junk Mail	Tissue Boxes	
Magazines	Used Envelopes	
Milk Jugs and Cartons	Wrapping Paper	
Mixed Paper		

Entry Form (Please Print)

Name/Nombre: _____

Address/Domicilio: _____

City/State/Zip/Domicilio: _____

Phone/Teléfono: _____

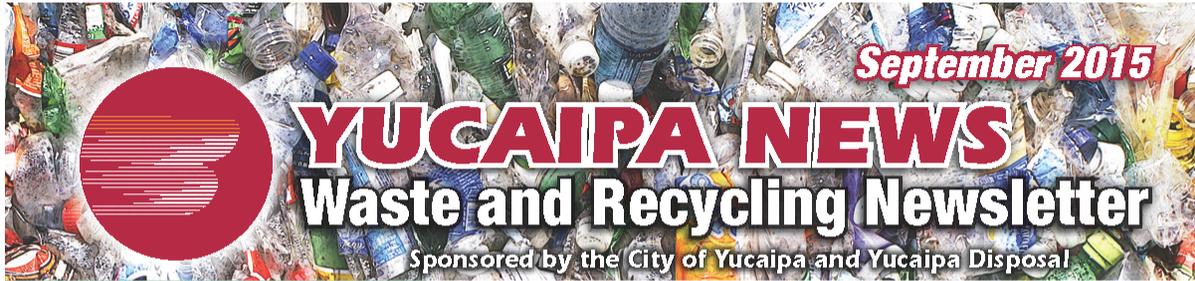
Signature/Firma: _____

Date/Fecha: _____

Please send to Yucaipa Disposal at:

Mail: 5455 Industrial Parkway
San Bernardino, CA 92407

Phone: 1-909-797-9125
empire@burrtec.com



“We’ll Take Care Of It”

Recycling List

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- Cereal boxes (remove wax paper lining)
- Clothes hangers
- Computer paper
- Coupons
- Envelopes (includes plastic windows)
- Glass bottles, jars
- Glass cosmetic bottles
- Junk mail
- Laundry bottles
- Ledger paper
- Magazines/catalogs
- Newspaper
- Paper
- Paper tubes
- Phone books
- Pizza boxes
- Plastic containers #1-#7
- Plastic milk jugs
- Styrofoam Products
- Tin cans
- Tissue boxes
- Wrapping paper

Non-Acceptable Items:

- Scrap Wood & Drywall
- Soiled Paper Products
- Ceramic Cups & Plates
- Pet Waste
- Garden Hoses
- Clothing & Shoes
- Food Waste
- Broken Toys
- Light Bulbs
- Diapers
- Window Glass

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San Bernardino, CA 92407

Hours of Operation

Mon-Fri 8:00 am to 5:00 pm



Yucaipa Shred Event
Saturday, September 19, 2015
8 am - 12 noon*



Yucaipa Community Center
West parking lot (34900 Oak Glen Rd.)
FREE CONFIDENTIAL ON-SITE DOCUMENT SHREDDING
(YUCAIPA RESIDENTS ONLY)

For more information please contact our Customer Service Department at (909) 797-9125.

- Please bring your Yucaipa Disposal bill as proof of residency.
- Residents may bring up to 4 boxes (banker box size, 12" x 10" x 16") or 4 bags no larger than 15-gallons per person.
- Please only bring paper that should be shredded (most junk mail does not need to be shredded). Magazines, phone books, catalogs, etc. will not be accepted.
- Walk ups are not allowed. For your safety and to ensure everyone is treated fairly, please drive through the line and do not get out of your car. Staff will unload your materials and take them to the onsite shredder.
- There is no cost to residents for this service.

** shred event ends at 12 noon or when truck is full*
Sponsored by: City of Yucaipa & Yucaipa Disposal

Temporary Containers For Special Clean-Ups

Yucaipa Disposal offers large and small containers for residential clean-ups and special projects. Containers are available for 21-day rentals and include delivery and removal. All unwanted materials can be placed directly into the container with the exception of hazardous waste, tires or large amounts of dirt, rock, concrete, or asphalt. Please call our Customer Service Department to order one today!



Holiday Schedule

No service on these observed holidays.

- Memorial Day
- Thanksgiving Day
- Independence Day
- Christmas Day
- Labor Day
- New Year's Day

When the holiday falls on a weekday, collections for the remainder of the week will be delayed by one day. There is no service interruption or delay when the holiday falls on a Saturday or Sunday.



Collection Day Reminder

On collection day, please place your containers in the street, at the curb, or near the corner of your driveway. Barrels should have the handles toward your home. The barrels need to be placed at least 2 feet away from any obstruction such as a fence, mailbox, or vehicle.

America Recycles Day

America Recycles Day, a program of Keep America Beautiful, is a nationally recognized day dedicated to promoting and celebrating recycling in the United States. Every year on or around November 15, (America Recycles Day) event organizers educate neighbors, friends and colleagues through thousands of events. To learn more about America Recycles Day, events, educational programs and to take the Recycling Pledge visit: <http://americarecyclesday.org/>



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Electronic Waste (E-waste)

Electronic waste may contain potentially toxic substances such as lead, copper, and other heavy metals. This is why they must be disposed of properly! Electronic waste, or e-waste, may include computers, monitors and televisions. Residents may place up to two e-waste items out with their bulky items for pickup. Please do not place e-waste in any of the barrels. Please Contact our Customer Service Department for more information.



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HOUSEHOLD HAZARDOUS WASTE MUNICIPAL COLLECTION CENTERS

Services available to residents of San Bernardino County include:

Redlands City Yard HHW Collection Center
500 Kansas Street
Redlands, CA 92373
Phone: (909) 798-7600
Days/Hours: Saturday 9:30am to 12:30pm

San Bernardino International Airport HHW Collection Center
2824 "W" Street, Building 302
San Bernardino, CA 92408
Phone: (800) 645-9228
Days/Hours: Monday to Friday 9am to 4pm

For a comprehensive listing of Household Hazardous Waste Municipal Collection Centers and Programs, please visit www.earth911.com



"We'll Take Care Of It"

Recycle Right!

Place these types of materials in your recycling barrel or bin.

- Aerosol cans (must be completely empty)
- Aluminum cans (please do not crush)
- Brochures
- Cardboard
- Cereal boxes (remove wax paper lining)
- Clothes hangers
- Computer paper
- Coupons
- Envelopes
- Glass bottles, jars
- Glass cosmetic bottles
- Junk mail
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Construction and Demolition (C & D) Diversion

Burrtec's Material Recovery Facilities can handle a wide array of materials for recycling and landfill diversion. If you are a builder/contractor or other agency looking to meet CalGreen/local C & D recycling ordinances/ LEED Certification we can help. Diversion reports available upon request. Please contact our Customer Service Department for more information.



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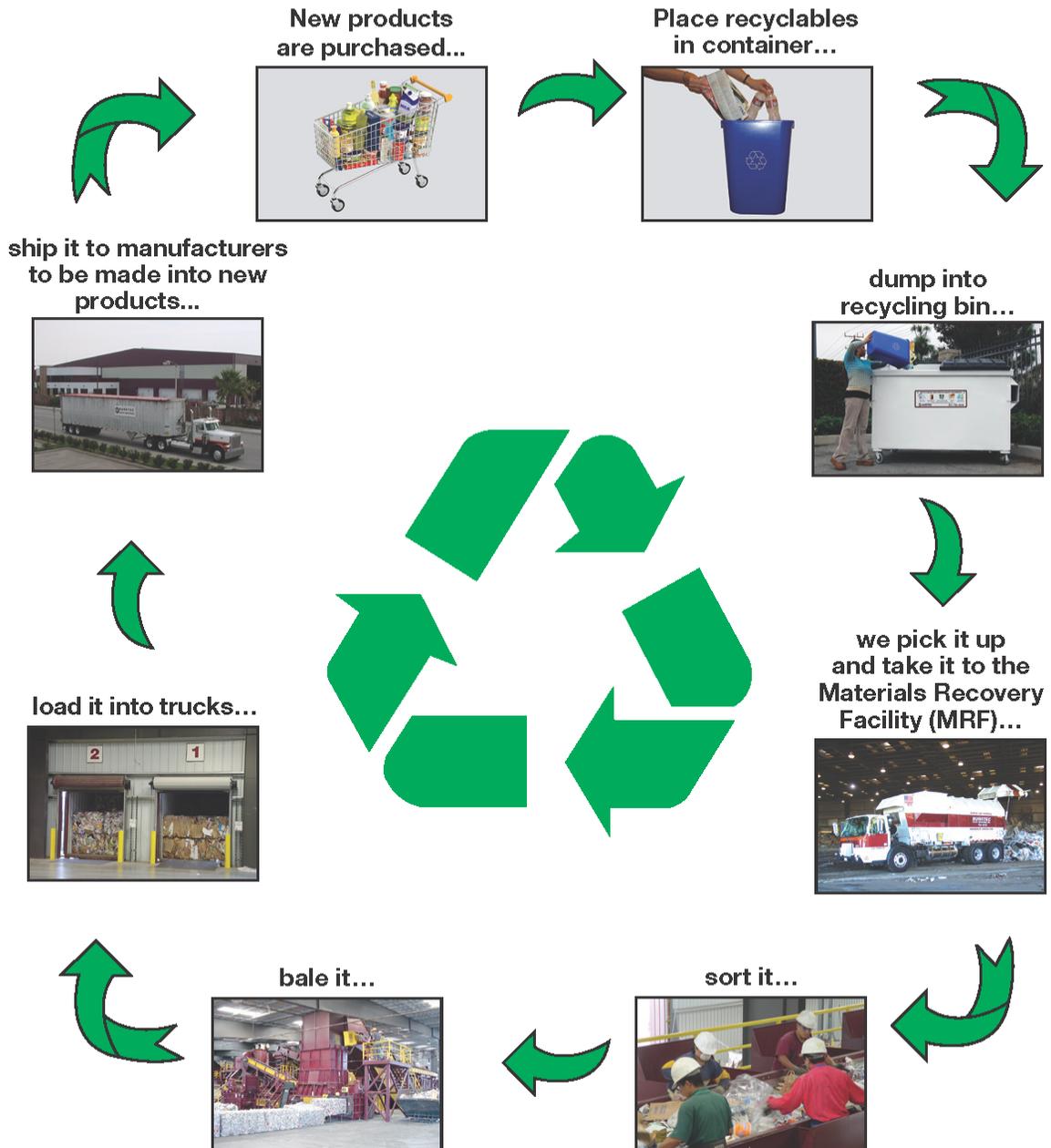


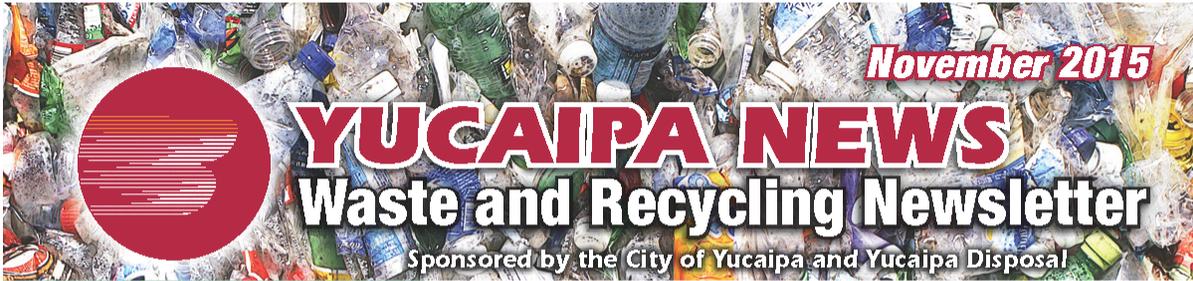
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“We’ll Take Care Of It”

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Storm Season and Barrel Placement

Weather conditions cause problems with the collection of trash and recyclables. Storms with heavy rainfall may cause debris flows and many other issues in our streets. In order to prevent trash and recycling barrels from adding to the issue follow these guidelines:

1. Be aware of storm and windy weather forecasts.
2. Be aware of potential storm water flows in and around your property.
3. Avoid placing barrels and bulky items where flows can create hazards. In swift moving waters, these items can float and rush out into the street.
4. Place trash and recyclables in bags and then in barrels. This will minimize spillage onto city streets.



If you have any questions, please contact our Customer Service Department.

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Backyard Compost Q & A

The key to successful composting is maintaining a balance between carbon and nitrogen materials in the compost bin. A healthy compost pile should have about two-thirds carbon (brown) materials and one-third nitrogen (green) materials. The carbon-rich materials provide aeration to speed up the composting process, eliminate foul odors and help produce light, fluffy finished compost. Here are some Fall composting tips to get your compost in great shape!

Gather leaves and grass clippings

Leaves are one of the most valued compost materials because they are carbon-rich and small enough to be easily incorporated into the compost. Wait until the leaves start turning brown before raking them up. Deciduous leaves are best; do not use evergreen leaves such as holly, laurel and conifers. Fresh grass clippings are nitrogen rich and serve as compost activators. Add grass clippings to your compost in thin layers to prevent matting. Then add twice the volume in brown materials to balance the carbon-nitrogen ratio.

Collect finished annuals

Annuals from your vegetable garden that have finished fruiting and are now dying back can be set aside for composting. Chop up large-bodied plants like tomatoes and broccoli for easier composting, but it is not advisable to put the root mass into the compost. Also, avoid composting any plants that have disease or mold problems. Leave the fall perennials while the leaves are green and then trim them back once they turn brown and compost the leaves.

Add leaves in small batches to avoid matting

The composting process speeds up when the materials are well mixed. Add just a few handfuls of leaves at a time to the compost bin; if you add too many leaves they will mat together into a soggy mass and slow down the process.

Article source: Eartheasy.com

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San Bernardino International Airport HHW Collection Center
2824 "W" Street, Building 302
San Bernardino, CA 92408
Phone: (800) 645-9228
Days/Hours: Monday to Friday 9am to 4pm

Exhibit C – Outreach



YUCAIPA
DISPOSAL, INC.
"We'll Take Care Of It"
A BURRTEC COMPANY

Garage sale left you with more mess than money?

Yucaipa Disposal offers
temporary 7-day bin
rentals for clean-ups and
special projects.



Call our Customer
Service Department
to order one today!

Order a temporary bin, and take back your parking space in the garage.

(909) 797-9125